

General sale conditions

Art.1 The “Fotoceramica Zanella” reserves the right to accept or not any order.

Art.2 List prices are **VAT** (value added tax) **excluded**. Packing for normal shipment by land or by air is included in the price.

The “Fotoceramica Zanella” reserves the right to change prices in any moment without notice obligation, it being understood that, the sale price will be the price in force at the moment of the order acceptance.

Art.3 An our representative delivers the working materials (only in the areas covered by this service), anyway it could happen some time delays in the delivery, because of strikes, accidents or other causes not attributable to our company. The buyer can't free from the contract for these reasons and he cannot claim compensation for damages.

All products directly delivered from us or by carrier travels at buyer's own risk.

Art.4 Our Company won't take on the responsibility for damages or losses that could happen at the working materials sent to us.

Art.5 The payment couldn't be for any reason deferred or suspended, it could be done by direct remittance or by credit transfer, by National Girobank payment or anything else within 30days from the invoice, except for different agreements.

When the material is delivered by postal service, the payment should happen in mark, except for different agreements. Non-fulfilment at the expiry will cause, for the buyer, also the payment of the bank interests of arrears.

The expenses of bill and bank receipts stamps are payable by the buyer.

Art.6 Our Company guarantees a good quality of products and undertakes to change (but not to pay back) only those products that the “Fotoceramica Zanella” thinks without that high quality, as established in the article 1497 of the civil code.

The expenses for substitution or repairing and eventually sending of the above mentioned products are charged to the buyer, unless other agreements, it being understood that this default of quality would be communicated to our Company within 15 days after the delivery, by recorded –delivery letter.

Every guarantee of our Company subjects too the declines and to the rules established in the articles 1494 and 1512 (civil code).

For any controversy is competent the Vicenza judiciary.